

Bereavement Care for Hospice Volunteers By: Pat Carver

Additional training beyond New Volunteer Orientation is required for Hospice Volunteers wishing to serve with their program's Bereavement Team.

Our new Course provides the foundation needed, making it not only easier and more convenient to train individuals for bereavement work, but also insures that foundational training is consistent for each bereavement care volunteer.

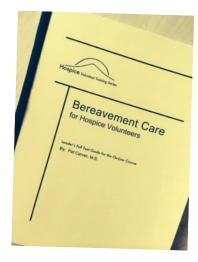
The Hospice builds upon the foundation provided through our e-learning course and follows up with face to face interactions insuring that each learner is prepared for this specialized role.

Leader's Guide for Bereavement Care Course

- Outline & full text narration of the e-learning Course.
- On-line quizzes are included, with answers and explanations to facilitate discussion
- Keep a copy in the office as a resource and reference for staff and surveyors alike.

Topics Included in the Course:

- Definition of Bereavement
- · Scope within Hospice
- Grief
- · Variables & the Bereaved
- Grief that Becomes Extreme
- Hospice Time-Line
- Volunteer Roles in Bereavement Care
- Children & Bereavement Care
- Communication
- Confidentiality
- Boundaries
- Self-Care



E-Learning Course Features:

- Self-Contained
- · 53 minute e-learning segment
- Downloadable Outline of the Course
- On-Line Quizzes
- Email notification to the student of their Quiz Score
- Downloadable and printable Certificate of Completion
- Access to the System for the Volunteer Coordinator - enabling him/her to print certificates and check on status of students.



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