

Welcome Page



Hospice Volunteer Training is important!

We developed our system of training materials to offer flexible solutions to meet the needs of both large and small Medicare certified hospice programs.

We offer a **SYSTEM** of study materials developed specifically for hospice volunteers, and designed to *complement and work with your training processes.*

Available nationwide since 2007.

Over 400 hospices in 48 States have purchased our materials for learning & competency documentation.

We are the Hospice TUTOR.

Complimentary PREVIEW:

Click here to e-mail us for a complimentary KEY to view the on-line Training Portal.

Please give your name, position, hospice name & State.

This PREVIEW will allow you to see the format & content of our Series

Our Training is NOT a stand alone system! Consider it 6 hours of lecture & information that you build upon. By allowing our System to cover 6 hours of the basics (whether in class settings or independently), you save everyone valuable time. Then, when you meet with the new volunteers, you are ready to include interactive activities, discussion, team building & motivational stories to make the training come alive and give the new volunteer the understanding they need to have a fulfilling volunteer experience.

While our **SYSTEM** of learning materials was developed for hospice volunteers, it may also be suitable for volunteers in hospitals, nursing homes & assisted living facilities. Home health organizations working with hospice patients may find the materials useful in orienting their staff to the hospice care philosophy.

Family caregivers may also benefit from our training materials.

BENEFITS

Ready.... Set..... GO

Consistent, easy to follow core training: By taking advantage of current technology, the hospice insures that all volunteers receive consistent and well presented information. (Your staff may be fantastic, but they may not be good teachers.) Our volunteer training is to the point, clear and concise. The DVD's, Manuals and on-line segments present the same information, so feel free to use any of these learning tools to match the learning style and needs of your volunteers.

Not ready for independent study?: Our DVD videos can be shown in class, followed by discussion. Or, they can also be used for make up classes, when volunteers miss a session. The Workbooks coordinates with all formats. It can be used as a resource for the volunteer as well as providing excellent competency evaluation documentation - whether the hospice offers self-study or classroom training.

Saves money: Independent study is not only effective and convenient, but an economical approach to core training. The savings are significant when compared to small class sizes engaged in classroom study. Download our cost analysis form: [Cost Analysis.pdf](#) (See all our prices on the [Prices page](#).)

Time efficient & effective segments: The volunteer chooses when to watch the training segments on their home DVD player or computer. For persons who may not own a player or have internet access, consider purchasing a loaner Manual for them to read, or allow the volunteer to watch the segments on your office TV at times that are convenient for them. Your volunteers will appreciate your flexibility and volunteer friendly attitude.

Meet MEDICARE standards: Simple and easy way to insure that all volunteers receive the same training on subjects needed to fulfill Medicare standards.

Competency Evaluation & Documentation: Our WORKBOOK contains Competency Quizzes & Reflection Questions for each topic. Our Volunteer REVIEW in 11x17 format, is designed to be used as an annual competency review tool. A new edition is available yearly.

Self-contained and ready to go: DVD's, Manual and Workbook in a ready to go tote bag couldn't be easier. OR, offer the Workbook & a KEY to access our on-line training portal for persons with high speed internet.

Independent study as assessment tool: A potential volunteer's success with self-study is a strong indicator as to their ability to follow through and perform volunteer duties independently.

Volunteers begin their training immediately: No more waiting until the next training class and hoping the volunteer is still interested in your program.

On-going and on-demand training: Resulting in new volunteers continually beginning their volunteer roles.

Staff remain focused on client care: Patient care is a priority as staff are free from numerous hours of volunteer training.

Recruitment tool: In order to attract younger, busier volunteers, hospices must find flexible ways to get them trained. Independent study as a portion of the training process helps meet that need.

Convenient and thorough for the volunteer: No more travel time; gas expense and juggling class, family and work if a new volunteer can cover one part of their orientation as self-study.

Building strong volunteer relationships: Allow our independent study program to cover the core information. You then build upon that information through discussion, role playing, mentoring, stories, and examples through face to face interaction individually or in small groups. With the right community building activities and motivational experiences, you can spend less face-to-face time with the volunteer, yet build strong and enduring relationships because you are focused on doing just that, rather than trying to cover large quantities of core information. Let our program open more opportunities for getting to know the volunteer.

Do you have required numbers of hours for volunteer training? Our program can cover a good many of those hours. The video instructional segments are 6 hours. There are 15 competency quizzes (10-12 questions each) and the Workbook contains 16 sets of Reflections (essay questions) If your volunteer completes both of these assignments, most will spend anywhere from 20-60 minutes per segment. Averaging only 20 minutes x 16 segments = 5.3 hours beyond the 6 hours of viewing time for a total of 11.3 hours of self-study.